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Federal Communications Commission  
Office of the Secretary

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-----Original Message-----

**From:** Paul Pronze [mailto:ppronze@grad.arizona.edu]

**Sent:** Wednesday, July 27, 2005 4:31 PM

**To:** KJMWEB; Michael Copps; Kathleen Abernathy; Jonathan Adelstein

**Subject:** Relay Abuse

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I have come across the Stoprelayabuse.com website and I feel strongly that I need to lend my support to this effort.

I worked as a relay operator and know first-hand what a serious problem Relay abuse is. I am outraged by how the Internet Relay service for the deaf is being misused. I quit my job as a Communications Assistant in the Tucson, Arizona CSD relay office rather than continue to participate in calls that were nothing but fraud and obscenity.

It is incredible to me that the FCC has stood by for three years and allowed this valuable service to be hijacked by overseas criminals who use it to rip off U.S. businesses and individuals. Equally incredible is the fact that the FCC - the agency responsible for decency in broadcasting - is paying Internet Relay providers to make obscene calls to children. Especially in light of the high profile child abuse cases that we have seen in the headlines recently.

I can tell you that relay operators faced with such calls experience great distress. Yet there is no need for any of this.

I urge the FCC to look into this matter and take steps to correct it as soon as possible. It is causing suffering for many people.

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Paul J. Pronze  
Former CA  
Tucson, AZ

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